

BARRON'S

THE DOW JONES BUSINESS AND FINANCIAL WEEKLY

www.barrons.com

DECEMBER 8, 2003 \$3.50

SPECIAL REPORT ON PHILANTHROPY

TOUGH LOVE

The nation's charities may be wasting \$100 billion a year because of inefficient operations. Donors big and small are pressing them to shape up. Which ones are making the grade?



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